



Voice of the Child

Supporting Children, Strengthening Families

Covid-19 Parental Agreement	
Name of parent:	
Resident or Non-Resident parent: (please indicate)	
Name of Child/ren:	

In order to operate safely and to reduce the risk to our staff, children and other adults associated with COVID-19, we ask that you follow and agree to the following new guidelines. Failure to follow these may result in your child being unable to attend Voice of the Child Contact Centre.

Please answer ALL questions below	Please CIRCLE the answer that is relevant to you
I will not attend Voice of the Child / bring my child/ren to Centre if they/me or anyone within our household has or develops a fever, cough or loss of taste/smell.	YES NO NA
I Confirm that my child has not been given Calpol prior to being brought to the centre.	YES NO NA
I understand that all users of the centre including staff will have their temperatures taken and registered. If anyone becomes ill throughout the day or develops any symptoms, the resident parent will be called and asked to collect them immediately. You will be asked to leave and only return to the centre after a negative Covid-19 test or 14 days isolation is undertaken and providing no symptoms have been displayed.	YES NO NA
Only 1 adult who is symptom free will drop off / collect my child/ren.	YES NO NA
During arrival/departure, I will adhere to social distancing guidelines and remain a minimum of 1m + from others wherever possible.	YES NO NA

I understand that once I have left the centre, re-entry is forbidden except by a prior arrangement.	YES	NO	NA
I understand that Voice of the Child will not provide any activities for children and it is the parent's responsibility to provide such activities for use during the visit to reduce contamination risks.	YES	NO	NA
The front car – park outside the Centre is now restricted to the Resident parent and child/ren only in order to facilitate swift arrivals and departures.	YES	NO	NA
I understand that my child/ren may struggle to separate from me but I will allow the practitioners to offer reassurance and comfort to them as necessary (and I can request a follow up phone call to put my mind at ease). I am aware that social distancing may be restricted.	YES	NO	NA
I will provide my child/ren with a complete change of clothes in a labelled bag should there be a need to. i.e. if my child/ren is being potty trained.	YES	NO	NA
I will dress my child/ren in clothing that they can manage independently for toileting and self-care needs, (nappy changes/personal care will still be done as and when necessary by the non-resident parent during contact – unless otherwise specified in a Court Order, Social Services or Cafcass directives. I understand that I may be called upon for assistance on such occasions. Centre staff will not be able to assist.	YES	NO	NA
I understand that strict cleaning schedules of surfaces and equipment will be taking place at various points of the day.	YES	NO	NA
I understand that staff have been provided PPE however in line with the Government guidelines they are not a requirement to use such within our setting: (Hand sanitisers will be provided in each family section) <i>“Wearing a face covering or face mask in schools or other education settings is not recommended. Face coverings may be beneficial for short periods indoors where there is a risk of close social contact with people you do not usually meet and where social distancing and other measures cannot be maintained, for example on public transport or in some shops. This does not apply to schools or other education settings. Schools and other education or childcare settings should therefore not require staff, children and learners to wear face coverings. Changing habits, cleaning and hygiene are effective measures in controlling the spread of the virus.</i>”	YES	NO	NA
I will contact the Centre immediately if I am going to be late – using the number specified: 0118 327 1150 / 07462 200005 (Midweek) and - 07462 200005 On a Saturday – There is no admin staff on the weekend – emails will not be looked at nor will the landline be answered.	YES	NO	NA
I understand that I should walk/bike or travel in my own car to the Centre limiting the use of public transport if possible. Please note the advice of Safer travel guidance. Coronavirus (COVID-19): safer travel guidance for passengers.	YES	NO	NA
I understand the communal areas are to be restricted and each family will be given an allocated area to remain in except for the use of the toilet/baby changing station.	YES	NO	NA
I understand the kitchen facilities are no longer available for public use and only for use of the contact centre staff – any snacks, drinks, utensils/plastic crockery are to be provided by either party – washing up facilities are also not in use.	YES	NO	NA

I am aware that there are no waiting facilities at the centre and the toilets are solely for use by the centre staff, non-resident parent and child/ren only during their session only.	YES	NO	NA
I understand that social distancing measures are still appropriate outside of the centre and I/members of my household will continue to follow Government advice regarding this.	YES	NO	NA

Signed:

Print Name:

Date:

Voice of the Child staff will also be:

- Informing the Management if they or any of their household develop any symptoms.
- Adhering to strict hand washing and cleaning policies as set out in our new Covid-19 Risk Assessments.
- Using Uniform clothing and PPE as per the Government guidance where necessary.
- Following the advice of the Government, NACCC and CAFCASS.
- Following Government advice regarding social distancing and travel when not at work.
- Risk assessing every person entering the centre. **Staff decision is final. Please respect this.**